



# AGENDA

## State Health Services Council

Emergency Telephone Meeting  
October 14, 2014  
11 a.m.

**Public Access Meeting Site**  
Department of State Health Services (DSHS)  
Robert E. Moreton Building, Public Hearing Room, M100  
1100 W. 49<sup>th</sup> Street, Austin, Texas

1. **Call to Order**
2. **Action Items:** The Sunset Advisory Commission has requested the Council's input regarding the recommendations included in the *Sunset Advisory Commission Staff Report on the Health and Human Services Commission and System Issues*. The Staff Report is posted on the Sunset Advisory Commission's website, available at [www.sunset.texas.gov/public/uploads/files/reports/HHSC%20and%20System%20Staff%20Report.pdf](http://www.sunset.texas.gov/public/uploads/files/reports/HHSC%20and%20System%20Staff%20Report.pdf). The Sunset Advisory Commission has requested the Council's input on an expedited basis. The Council is meeting in an emergency telephone meeting for the sole purpose of considering the recommendations and may hold a vote regarding the Council's input on any or all of the recommendations.

Because the limited purpose of the meeting is to obtain Council input regarding the recommendations, public comment will not be taken in this meeting. The Sunset Advisory Commission is scheduled to hear public testimony on the Staff Report and recommendations on November 12-13, 2014. The Sunset Advisory Commission also takes public input on its website, available at <https://www.sunset.texas.gov/how-sunset-works/how-participate>.

- a. Recommendations on Issue 1: *The Vision for Achieving Better, More Efficiently Run Services Through Consolidation of Health and Human Services Agencies Is Not Yet Complete.*
- b. Recommendations on Issue 2: *Incomplete Centralization of Support Services Deprives the State of Benefits Envisioned in Consolidating the Health and Human Services System.*
- c. Recommendation on Issue 3: *Fragmented Administration of Medicaid Leads to Uncoordinated Policies and Duplicative Services and Could Place Future Transitions to Managed Care at Risk.*

- d. Recommendations on Issue 4: *HHSC Has Not Fully Adapted Its Processes to Managed Care, Limiting the Agency's Ability to Evaluate the Medicaid Program and Provide Sufficient Oversight.*
- e. Recommendations on Issue 5: *Fragmented Provider Enrollment and Credentialing Processes Are Administratively Burdensome and Could Discourage Participation in Medicaid.*
- f. Recommendations on Issue 6: *The State Is Missing Opportunities to More Aggressively Promote Methods to Improve the Quality of Health Care.*
- g. Recommendation on Issue 7: *HHSC Lacks a Comprehensive Approach to Managing Data, Limiting Effective Delivery of Complex and Interconnected Services.*
- h. Recommendations on Issue 8: *Administration of Multiple Women's Health Programs Wastes Resources and Is Unnecessarily Complicated for Providers and Clients.*
- i. Recommendations on Issue 9: *NorthSTAR's Outdated Approach Stifles More Innovative Delivery of Behavioral Health Services in the Dallas Region.*
- j. Recommendations on Issue 10: *Poor Management Threatens the Office of Inspector General's Effective Execution of Its Fraud, Waste, and Abuse Mission.*
- k. Recommendations on Issue 11: *Credible Allegation of Fraud Payment Hold Hearings Do Not Achieve the Law's Intent to Act Quickly to Protect the State Against Significant Cases of Fraud.*
- l. Recommendations on Issue 12: *HHSC's Uncoordinated Approach to Websites, Hotlines, and Complaints Reduces Effectiveness of the System's Interactions With the Public.*
- m. Recommendations on Issue 13: *HHSC's Advisory Committees, Including the Interagency Task Force for Children With Special Needs, Could be Combined and Better Managed Free of Statutory Restrictions.*
- n. Recommendations on Issue 14: *HHSC Statutes Do Not Reflect Standard Elements of Sunset Reviews.*

### 3. Adjourn

*The State Health Services Council will only take actions on items listed on the agenda.*

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This meeting is open to the public. No reservations are required and there is no cost to attend this meeting.

People with disabilities who wish to attend the meeting and require auxiliary aids or services should contact Anne Mosher at (512) 776-2780, 72 hours prior to the meeting so that appropriate arrangements may be made.