

I. Charity Care Policy:

1. Include your hospital’s Charity Care Mission statement in the space below.

The policy addresses charity care for the uninsured and the under insured patients. As a non-profit, charitable, religious-based healthcare provider, CHRISTUS St. Michael Health System (CSMHS) will provide medically necessary services at no charge to patients who meet the specific criteria defined herein. These criterias are objectively determined and shall be consistently applied across the CSMHS delivery systems to include hospitals, clinics, and other healthcare services.

2. Provide the following information regarding your hospital’s current charity care policy.

a. Provide definition of the term **charity care** for your hospital.

Charity care is defined by the State of Texas as the unreimbursed cost of providing, funding, or otherwise financially supporting services on an inpatient or outpatient basis to a person classifeid by the healthcare center as financially indigent or medically indigent.

b. What percentage of the federal poverty guidelines is financial eligibility based upon? Check one.

- 1. <100%
- 2. <133%
- 3. <150%
- 4. <200%
- 5. Other, specify 2

c. Is eligibility based upon net or gross income? Check one.

d. Does your hospital have a charity care policy for the Medically Indigent?
 YES NO IF yes, provide the definition of the term **Medically Indigent**.
See additional information.

e. Does your hospital use an Assets test to determine eligibility for charity care?
 YES NO If yes, please briefly summarize method.

The Assets test is used to help determine if patients are medically indigent.

f. Whose income and resources are considered for income and/or assets eligibility determination.

- 1. Single parent and children
- 2. Mother, Father and Children
- 3. All family members
- 4. All household members
- 5. Other, please explain _____

g. What is included in your definition of income from the list below? Check all that apply.

- 1. Wages and salaries before deductions
- 2. Self-employment income
- 3. Social security benefits
- 4. Pensions and retirement benefits
- 5. Unemployment compensation
- 6. Strike benefits from union funds
- 7. Worker's compensation
- 8. Veteran's payments
- 9. Public assistance payments
- 10. Training stipends
- 11. Alimony
- 12. Child support
- 13. Military family allotments
- 14. Income from dividends, interest, rents, royalties
- 15. Regular insurance or annuity payments
- 16. Income from estates and trusts
- 17. Support from an absent family member or someone not living in the household
- 18. Lottery winnings
- 19. Other, specify _____

3. Does application for charity care require completion of a form? YES NO

If YES,

a. **Please attach a copy of the charity care application form.**

b. How does a patient request an application form? Check all that apply.

- 1. By telephone
- 2. In person
- 3. Other, please specify Request by mail.

c. Are charity care application forms available in places other than the hospital?

YES NO If YES, please provide name and address of the place.

n/a

n/a

d. Is the application form available in language(s) other than English?

YES NO

If yes, please check

Spanish Other, specify n/a

4. When evaluating a charity care application,

a. How is the information verified by the hospital?

- 1. The hospital independently verifies information with third party evidence (W2, pay stubs)
- 2. The hospital uses patient self-declaration
- 3. The hospital uses independent verification and patient self-declaration

b. What documents does your hospital use/require to verify income, expenses, and assets?
Check all that apply.

- 1. W2-form
- 2. Wage and earning statement
- 3. Pay check remittance
- 4. Worker's compensation
- 5. Unemployment compensation determination letters
- 6. Income tax returns
- 7. Statement from employer
- 8. Social security statement of earnings
- 9. Bank statements
- 10. Copy of checks
- 11. Living expenses
- 12. Long term notes
- 13. Copy of bills
- 14. Mortgage statements
- 15. Document of assets
- 16. Documents of sources of income
- 17. Telephone verification of gross income with the employer
- 18. Proof of participation in govt assistance programs such as Medicaid
- 19. Signed affidavit or attestation by patient
- 20. Veterans benefit statement
- 21. Other, please specify

5. When is a patient determined to be a charity care patient? Check all that apply.

- a. At the time of admission
- b. During hospital stay
- c. At discharge
- d. After discharge
- e. Other, please specify During pre-registration process

6. How much of the bill will your hospital cover under the charity care policy?
- a. 100%
 - b. A specified amount/percentage based on the patient's financial situation
 - c. A minimum or maximum dollar or percentage amount established by the hospital
 - d. Other, please specify _____
7. Is there a charge for processing an application/request for charity care assistance?
- YES NO
8. How many days does it take for your hospital to complete the eligibility determination process?
30 days from receipt of complete application.
9. How long does the eligibility last before the patient will need to reapply? Check one.
- a. Per admission
 - b. Less than six months
 - c. One year
 - d. Other, specify _____
10. How does the hospital notify the patient about their eligibility for charity care?
Check all that apply?
- a. In person
 - b. By telephone
 - c. By correspondence
 - d. Other, specify _____
11. Are all services provided by your hospital available to charity care patients?
- YES NO
- If NO, please list services not covered for charity care patients (e.g. transplant services, ER services, other outpatient services, physician's fees).
- Cosmetic and bariatric surgeries.
12. Does your hospital pay for charity care services provided at hospitals owned by others?
- YES NO

II. Community Benefits Projects/Activities:

Provide information on name, brief description (3 lines), target population or purpose (3 lines) for each of the community benefits projects/activities CURRENTLY being undertaken by your hospital (example: diabetes awareness).

Collaborative efforts with area schools and other community agencies to provide immunizations to children and health screening for adults with emphasis on hypertension, diabetes and heart disease for a healthier community are achieved through a mobile unit. A Senior Health Clinic is operated in Bowie County Texas to provide primary care to patients age 65 or older. A freestanding Community Clinic serving all age groups is operated in Miller County Arkansas to meet the needs of the under-served and under-insured.

Additional Information:

Use this space if more space is required for comments or to elaborate on any of the information supplied on this form. Please refer to the response by question and item number.

#2d - Medically Indigent - shall mean the patient whose medical or hospital bills after payment by third-party payers exceed a specified percentage of the persons annual gross income and unable to pay the remaining bill. The patient who incurs catastrophic medical expenses is classified as medically indigent when payment would require liquidation of assets critical to living or would cause undue financial hardship to the family support system. If a family's income exceeds the poverty guidelines then the patient may qualify to apply for a grant for the amount of the bill that is in excess of 25% of the family's annual gross income. A payment plan may be established to pay the remaining balance.