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Health and Human
Services

Texas Department of State
Health Services

Promotor(a) or Community Health Worker Training and Certification Program Advisory Committee Meeting

April 27, 2023

Promotor(a) or Community Health Worker (CHW) Training and Certification Advisory Committee Meeting

FOR QUESTIONS AND COMMENTS:

You may submit your questions/comments to

CHW@dshs.texas.gov

Thank you.



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AGENDA

Thursday, April 27, 2023, 10:00 A.M. – 12:30 P.M. CST

1. Welcome and Introductions ←
2. Consideration of February 14, 2023, draft meeting minutes
3. Health Promotion and Chronic Disease Prevention Section Update
4. CHW Sustainability and Medicaid: The National Picture
5. Interprofessional Collaborative Practice and Community Health Workers
6. Advisory sub-committee updates
7. Committee member sharing
8. Public Comment
9. Agenda items for next meeting
10. Adjourn



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Welcome

Carl Rush, MRP

Texas Department of State
Health Services
CHW Advisory Committee
April 27, 2023

Carl H. Rush, MRP
NACHW Policy Advisor
San Antonio, Texas

NACHW

NATIONAL ASSOCIATION OF
COMMUNITY HEALTH WORKERS



CHW Sustainability and Medicaid: the National Picture

Why are state Medicaid programs interested in CHWs?

Program is under pressure to improve care and control costs

New emphasis on health equity and social determinants

Experience with COVID in priority populations

Models of health care are changing

Why CHWs now?

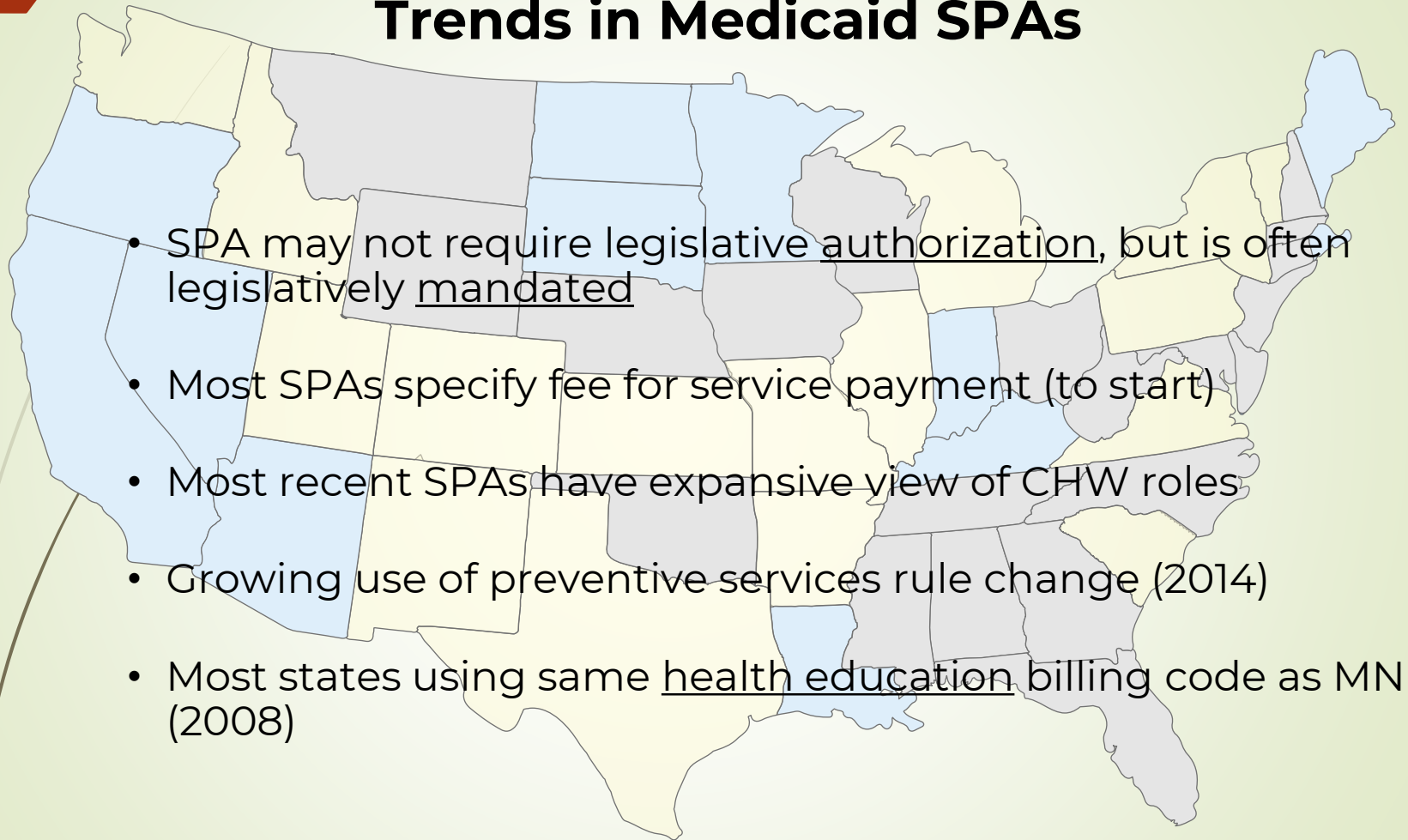
- Models of health care are shifting from *transactional* to *relationship-based*:
- CHWs are expert in establishing *trust*, and *communication*, with low-income and marginalized populations



National activity

- ▶ Rapid spread of Medicaid financing thru State Plan Amendments
- ▶ Health Resources and Services Administration (HRSA) training grants 2021
- ▶ National Training Assistance activity
 - ▶ National Academy for State Health Policy (NASHP) learning community
 - ▶ Center for Disease Control (CDC) 2109 grants to 20+ states (national TA and training support)
- ▶ CDC-National Association of CHW national sustainability study
- ▶ CDC workforce development study
- ▶ Federal Office of Minority Health federal support working group
- ▶ Individual state consulting contracts

Trends in Medicaid SPAs



How can the State's choices in designing a payment program or "CHW benefit" affect the work of CHWs?

What services will be "covered?"

Amount of reimbursable time a CHW can spend with a client/community member?

Hourly rate of pay (billed amount includes a lot of other costs)

In what settings will Medicaid pay for CHW services (community, clinic, home)?

Who may refer for/order/recommend/supervise CHW services?

How will community-based organizations (CBOs) participate in Medicaid payment?

Rhode Island State Plan Amendment 2021

Relies on 2014 preventive services rule

Fee-for-service "carve out" (bill to State)

Uses HCPCS service code T1016 (case management)

- Modifiers for new patients and group service settings
- Most other states use CPT code 9896x (self-management education)

Initiated by Governor's budget proposal

- Initially showed net \$ saving to the State

Innovative definition of "medical necessity"

- Includes SDOH, access barriers, recipient self-declaration

Rhode Island SPA – services covered

- ▶ Health promotion and coaching
 - ▶ assessment and screening for social need;
 - ▶ action planning;
 - ▶ observation of living situation
- ▶ Health education and training for groups
- ▶ Health system navigation and resource coordination includes:
 - ▶ Patient engagement, treatment plan adherence;
 - ▶ Care planning (as part of care team)

Medicaid “101” for Community Health Workers



MEDICAID

Facilitator:
Carl H. Rush, MRP
Community Resources, LLC

South Carolina CHW Association

February 10, 2022



CHW Document Resource Center

What's in the resource center?

This is the nation's largest searchable collection of documents on policies around CHWs (mainly on the state level).

This database was supported by Grant/Cooperative Agreement Number 5-NU38OT000286-02, funded by the Centers for Disease Control and Prevention (CDC). The CDC has funded decades of work to support the engagement of CHWs and was strategic in leading efforts to complete multiple

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Welcome

Monica Garcia, LMSW, CHWI

**Larry Combest Community Health & Wellness
Center**



TEXAS TECH UNIVERSITY
HEALTH SCIENCES CENTER™

School of Nursing

Community Health Worker Advisory Committee Meeting: Interprofessional Collaborative Practice and Community Health Workers

Monica Garcia, LMSW, CHWI

April 27, 2023



Objectives

- ◆ Define interprofessional collaboration
- ◆ Discuss need for interprofessional collaboration
- ◆ Describe Interprofessional Collaborative Practice (IPCP) and CHWs at Larry Combest Community Health & Wellness Center (LCCHWC)
- ◆ Describe best practices for CHWs in a clinical setting



What is interprofessional collaboration?

"Collaborative practice happens when multiple health workers from different professional backgrounds work together with patients, families, carers and communities to deliver the highest quality of care across settings." (WHO, 2010)



Why do we need interprofessional collaboration?

- ◆ Improved access to health interventions and improved coordination;
- ◆ Comprehensive, coordinated and safe health system that is responsive to the needs of the population;
- ◆ Efficient use of resources;
- ◆ Reduced incidence and prevalence of disability; and
- ◆ Increased job satisfaction, with reduced stress and burnout of health professionals.



Interprofessional Collaborative Practice and CHWs at The Larry Combest Community Health and Wellness Center



Larry Combest Community Health and Wellness Center

- ◆ Established in 1988 to provide Texas Tech University Health Sciences Center (TTUHSC) student health services
- ◆ Changed focus to provide primary care services to underserved populations in East Lubbock in 1998
- ◆ A Nurse-led Federally Qualified Health Center (FQHC) that is a public entity
- ◆ Co-Applicant Governing Board – Combest Health and Wellness Center Community Alliance (CHWCCA)
- ◆ TTUHSC acts as fiscal unit
- ◆ Administered by the School of Nursing (SON) for TTUHSC
- ◆ All employees are hired by the SON

CHW Training Program and Recruitment



- ◆ TTUHSC SON is a Texas Department of State Health Services Certified CHW Training Program #9

- *160 hr Core Training*
- *Continuing Education*



- ◆ Recruitment

- *West Texas CHW/Promotores Association*
- *Texas Association of Promotores/CHWs*
- *Texas Department of State Health Services*



Interprofessional Collaborative Practice and CHWs at The Larry Combest Community Health and Wellness Center

IPCP Team

- ◆ Family Nurse Practitioners
- ◆ Behavioral Health Care
 - *Licensed Clinical Social Worker*
 - *Licensed Professional Counselors*
 - *Psychologist*
 - *Psychiatrist*
- ◆ Diabetes Educator/Dietician
- ◆ Community Health Worker
- ◆ Care Manager
- ◆ Performance Improvement/Quality Assurance
- ◆ Enabling Services
 - *Transportation*
 - *Prescription Assistance*

IPCP Workflow

- ◆ Patient Identified with Chronic Disease
 - *Is chronic disease in good control?*
 - Yes, no referral needed.
 - No, care management is needed.
 - Extensive, CHW
 - Limited, Care Manager
 - Other referrals needed?
 - Behavioral Health Care
 - Diabetes Education/Dietician
 - Prescription Assistance
 - Dental Care
 - Other
- ◆ Monthly Meetings
 - *Quarterly Recaps*





Navigation Program at LCCHWC

- ◆ Team of Five
 - *One Supervisor*
 - *Four CHWs*
- ◆ Referrals received via EMR
 - *Caseload of Fifty*
 - *Assigned by Area/Language Spoken*
- ◆ Navigation services provided via:
 - *Telephone*
 - *Clinic Visit*
 - *Home Visit*
 - *Other Face-to-Face*
- ◆ Additional services provided by CHWs:
 - *Smoking Cessation Group*
 - *Diabetes Conversation Map*
 - *Community Partner Program*



Best Practices for CHWs in a Clinical Setting



◆ Defining the CHW Role

- *Position Description*
- *Initial Intensive Training*
- *Documentation of CHW Activities*

◆ CHW Supervision

- *Accessible*
- *Advocacy*
- *Performance Evaluation*
- *Respect for Autonomy*
- *Regular Meetings*
- *Team Building*
- *Training*

◆ Other Considerations

- Buy-in/Relationships
- Dedicated Workspace/Equipment
- Community Involvement



Contact Information



Monica Garcia, LMSW, CHWI

Assistant Director, Navigation Programs
Larry Combest Community Health & Wellness Center
301 40th Street STOP 7485 | Lubbock, Texas 79404
Phone 806.743.3020 | Fax 806.743.2278

monica.r.garcia@ttuhsc.edu www.ttuhsc.edu/nursing/combest



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Workforce Solutions and Employment Opportunities Sub-Committee



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Chair	Ashley Rodriguez
Membership (advisory member):	Marlen Ramirez
Membership (non-advisory members):	Julie St. John, MA, MPH

- Sub-Committee update

Next meeting: To be determined

Communication and Outreach



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Chair	To Be Determined
Membership (advisory member):	Vacant (soon to be filled)
Membership (non-advisory members):	Vacant (soon to be filled)

- Sub-Committee update

Next meeting: To be determined

CHW Training and Certification Sub-Committee



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Chair	Carolina González Schlenker, MD, MPH
Membership (advisory members):	Carolina González Schlenker, MD, MPH, Minerva Garcia
Membership (non-advisory members):	Merida Escobar, Otila Garcia, Julie St. John, MA, MPH, DrPh


- Sub-Committee update

Next meeting: To be determined

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Public Comment Procedures



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- All speakers must identify themselves and the organization they are representing before speaking
- Three-minute time limit
- Do not include health or other confidential information
- Rules of conduct apply to public comments made

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Thank you

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